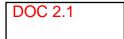
Records / Customer Service Cases

#262511



UPDATE CASE



News

Related Actions

## **Case Details**

**Topic** FCC Form 472 - BEAR - Status Inquiry

Status Pending USAC

**Priority** Medium

Inquiry Type Phone

**Form Type** FCC Form 472 **Form Number** 2884632; 2886860

Created By USAC

**Created On** 1/23/2019 10:08 AM EST

**Organization** AdvanEdge Solutions Inc. / Intelafunds

## **Case Description**

**Description** Invoice Status

## **Case Artifacts**

#### **Documents**

Name	Uploaded By	Upload Date
	No items available	

### Attachments

Attachment	Attachment Type
No items	available

## **Case Thread**

User	Note	Date
USAC	Thank you for contacting USAC Client Service Bureau regarding Invoice Status. We have escalated your case to USAC customer service management for a response. If you have additional questions please contact us at (888)-203-8100.  Thank you, Avila W. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	1/23/2019 10:12 AM EST

## **Case Contact**

Case Contact DELANA MURPHY

1 of 1 3/7/2019, 10:41 AM

RESPONSE: SLD 2886860 Boys Latin of Philadelphia FY2017 Jive C... http://webmail.emailsrvr.com/versions/webmail/16.2.1-RC/popup.php?w...

DOC 2.2

RESPONSE: SLD 2886860 Boys Latin of Philadelphia FY2017 Jive Communications

From: Delana Murphy <dmurphy@intelafunds.net>

Sent: Thu, Feb 28, 2019 at 7:28 am

To: 'Erin White'

BLPHS July2017 thru Oct2017 Jive Invoices Cust#CN-561264-1312.pdf (1.4 MB)

BLPHS Nov2017 thru June2018 Jive Invoices Cust#CN-561264-1312.pdf (2.2 MB)

BLPHS 2017 Jive Invoice Worksheet FRN#1799085940.xls (45.2 KB) SLD Worksheet Certification.pdf (135.7 KB) — Download all

Good morning Erin-

Attached are the invoices, worksheet and certification for your review of this reimbursement request.

Thank you-Delana

Delana Murphy

Intelafunds/AdvanEdge Solutions

Cell#: 412-779-6044 Office: 412-668-0785 Efax: 866-795-0025

Email:

dmurphy@intelafunds.net

dmurphy@advanedgesolutions.com

From: Erin White [mailto:Erin.White@usac.org]
Sent: Wednesday, February 27, 2019 7:49 PM

To: 'dmurphy@advanedgesolutions.com' <dmurphy@advanedgesolutions.com>

Subject: SLD 2886860

	Invoice Line Detail											
SLD Invoice No	SP_App Invoice No	Line ID	Rilled	Customer Ship Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN	Undiscounted Amt	Discounted Amt
2886860	BL2017Jive	9411271	7/1/2018		171038199	1799085940	143033971	Jive	BOYS' LATIN	16050077	24297.37	7289.21
								Communications,	OF			
								Inc.	PHILADELPHIA			
									CHARTER			
									SCHOOL			

I am reviewing your request for reimbursement of the invoice line/s noted above.

#### **BILLS:**

#### Either A

If the request for reimbursement for each FRN per Invoice is comprised of 20 bills or less (sub-bills and sub accounts may contribute to this figure):

### Please submit:

- I. A copy of the summary page/s for the bill/s received from Service Provider, to show:
  - a. Bill Date,
  - b. Service Provider Name,
  - c. Bill-To Entity,
  - d. Current Charges,
  - e. Description of Products / Services Delivered,
  - f. Period of Service (for Digital Transmission and/or Internet Access),
  - g. Individual Call Detail NOT required (for phone bills).
- II. As guidance, a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
  - a. Total current charge per bill,
  - b. Identification and removal of all ineligible products and services,
  - c. Calculation of the Undiscounted/Requested amounts.
- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the service provider/ listed on the bill is different from the service provider of record for the above FRN, please specify:
  - a. Has a change of service provider occurred? Yes/No
  - b. If No, please confirm the third party listed on the bill is an authorized third party biller.
    - a) If the third party listed on the bill is an authorized third party biller, please also provide the following:
      - i. A signed and dated contract or documentation of the written and dated offer from the third party biller to the service provider listed on the above FRN
      - ii. The service provider's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on its behalf.
      - iii. A signed and dated contract or documentation of the written and dated offer from the third party biller to the billed entity listed on the FCC Form 471 for this FRN as well

1 of 2

- iv. The billed entity's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on behalf of the actual service provider.
- V. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.
- VI. If the invoice is for retainage/retention charge and associated products/services are not indicated on the bill, please provide a copy of the prior bill(s) for the products/services where the retention was withheld.

Or B:

If the request for reimbursement for each FRN per Invoice is comprised of more than 20 bills (sub-bills and sub accounts may contribute to this figure):

Please initially submit:

- I. Only a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
  - a. Total current charge per bill,
  - b. Identification and removal of all ineligible products and services,
  - c. Calculation of the Undiscounted/Requested amounts.
- II. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the service provider/ listed on the bill is different from the service provider of record for the above FRN, please specify:
  - a. Has a change of service provider occurred? Yes/No
  - b. If No, please confirm the third party listed on the bill is an authorized third party biller.
    - a) If the third party listed on the bill is an authorized third party biller, please also provide the following:
      - i. A signed and dated contract or documentation of the written and dated offer from the third party biller to the service provider listed on the above FRN
      - ii. The service provider's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on its behalf.
      - iii. A signed and dated contract or documentation of the written and dated offer from the third party biller to the billed entity listed on the FCC Form 471 for this FRN as well
      - iv. The billed entity's written and dated acceptance of the offer authorizing the third party biller to bill the applicants for the services provided on behalf of the actual service provider.
- V. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.
- VI. If the invoice is for retainage/ retention charge, please include a copy of the prior bill(s) for the product/services where the retention was withheld.

Upon receipt of the worksheet by the SLP, you will be required to provide a sampling of bills (selected by SLP) to verify the worksheet.

- VII. The bills received from Service Provider, to show:
  - a. Bill Date,
  - b. Service Provider Name,
  - c. Bill-To Entity,
  - d. Current Charges,
  - e. Description of Products / Services Delivered,
  - f. Period of Service (for Digital Transmission and/or Internet Access),
  - g. Individual Call Detail NOT required (for phone bills).

### **RESPONSE REQUIREMENT:**

Service Certification and Payment Verification documents sent to us directly by Applicants (school/library) with the SLP Invoice Number and the name/title /signature of the sender may help speed up the review process. Fax cover sheet must identify the organization.

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Wednesday, 03/06/2019. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Erin White

E-rate

**Schools and Libraries Program** 

833.205.1185 x58553 | Erin.White@usac.org

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.

2 of 2 3/6/2019, 11:34 AM

## **Worksheet Certification Template**

I certify that the information on the worksheet that I am providing is based on the actual bills for eligible services that the form 471 applicant has received from the vendor whose SPIN is associated with the approved E-Rate discounts. I also certify that the sample bill(s) provided is representative of the other items on the worksheet.

Signature	Alan Murphy	
Print Name	DELANA MURPHY	
Company / Organization	AdvanEdge Solutions/Intelafunds	
Title	Administrative Assistant	
Date	2/28/2019	

Records / Customer Service Cases



# #267514 - Boys Latin of Philadelphia--Refiled FY2017 BEAR

REOPEN CASE

Summary

News

Related Actions

## **Case Details**

**Topic** FCC Form 472 - BEAR - Status Inquiry

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 472

**Form Number** 

Created By USAC

Created On 2/27/2019 8:25 AM EST

Organization BOYS' LATIN OF PHILADELPHIA CHARTER

**SCHOOL** 

# **Case Description**

**Description** invoice number 2886860

## **Case Artifacts**

#### **Documents**

Name	Uploaded By	Upload Date
BLPCS 2017 Refile of Jive BEAR FRN#1799085940 SLDInv#2916492	DELANA MURPHY	3/1/19 10:27 AM

#### **Attachments**

Attachment	Attachment Type
	No items available

### **Case Thread**

User	Note	Date
USAC	Thank you for contacting USAC Client Service Bureau regarding FCC Form 472.	3/4/2019 1:46 PM EST
	Invoice 2916492 was denied because the invoice deadline date was 02/26/2019. In order to submit a new invoice you will need to submit a waiver to the FCC.	
	Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.	
	On all communications with the FCC, be sure to reference the Docket No. 02-6.	
	<ol> <li>Go to https://www.fcc.gov/ecfs. Alternatively, from https://www.fcc.gov, click "ECFS" in the center of the page under "Access Now".</li> <li>A page containing a filing search will open. At the top of the page, click "Submit a Filing".</li> <li>In the "Proceedings" field, make sure to enter 02-6.</li> </ol>	
	<ul> <li>4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL.</li> <li>5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number."</li> <li>6. Upload your written letter of appeal or request for waiver, and any other applicable documentation.</li> </ul>	
	In general, your appeal or waiver request should include:	
	1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;	

User	Note	Date
	2. A label of appeal or waiver request; 3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable; 4. A statement setting forth the party's interest in the matter presented for review; 5. A full statement of relevant, material facts with supporting affidavits and documentation; 6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and 7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.	
	Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at ecfshelp@fcc.gov.	
	For the FCC's rules on appeals, you may also see Sections 54.719-54.72: http://www.ecfr.gov/cgibin/text-idx? SID=8f7ceac17a80d1abd798eb37023b5b75&node=pt47.3.54&rgn=div5#se47.3.54_1719	
	Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: http://usac.org/about/about/programintegrity/appeals.aspx	
	If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.	
	Thank you, Jasmine A. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	
	Helle I was able to refile the BEAR this morning with the proper funding year. I have attached a copy of the BEAR SLD Invoice#2916492.	
DELANA MURPHY	Please let me know if you are able to process for approval or need additional information; the invoices and worksheet have already been sent over to the reviewer. thank you-Delana	3/1/2019 10:27 AM EST
	Thankyou for contacting USAC Client Service Bureau regarding Invoice.	
USAC	The Customer Billed Date entered on the Form 472 was entered incorrectly on the Form 472, you need to resubmit the invoice with the correct date, if they are still within the invoicing deadline. The Customer Billed Date for a Category 1 service needs to fall between July 1 and June 30 of the Funding Year. If it is a Category 2 service, it must be between July 1 and the September 30 following the Funding Year (e.g. 07/01/2016 through 09/30/2017).	3/1/2019 9:55 AM EST
	If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.	
	Thank you, Annisha J. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	

## **Case Contact**

Case Contact DELANA MURPHY

https://portal.usac.org/suite/tempo/records/item/IMBDUvg2DtnG8p1r6RDkTVfs4laT\_DhZPJUZnyptdofrUGJCXj15LfnjLptVUATTKPxo2Q-SF6AUl9VTo...

Approved by OMB OMB Control No. 3060 - 0856

Estimated time per Response: 1.0 hours

# Universal Service for Schools and Libraries

Please read instructions before completing.

**DOC 2.5** 

FCC Form 472

(To be completed by schools, libraries, or consortia.)

# BILLED ENTITY APPLICANT REIMBURSEMENT FORM

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Only one Service Provider Identification Number (SPIN) per form.

Must be completed and signed by the Billed Entity Applicant.

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code. 18 U.S.C. Sec. 1001.

#### FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Applicant Form Identifier (Create an identifier for your own reference)

6. Total Reimbursement Amount (total from Block 2, Column 14)

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507. FCC Form 472 Invoice #

BL17Jive (To be inserted by administrator) 2916492			
BLOCK 1: HEADER INFORMATION			
1. Billed Entity Name	BOYS' LATIN OF PHILADELPHIA CHARTER SCHOOL		
2. Billed Entity Number	16050077		
3. Service Provider Identification Number (SPIN)	143033971		
Applicant FCC Form 498 ID	443020755		
4. Contact Name	Delana Murphy		
5. Contact Telephone Number	412- 7796044 ext		

FCC Form 472 Page 1 of 3 **July 2016** 

\$7,289,21

# Billed Entity Applicant Reimbursement Form

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Billed Entity Name \_ BOYS' LATIN OF PHILADELPHIA CHARTER SCHOOL Billed Entity Number \_ 16050077

Contact Name\_ <u>Delana Murphy</u>\_ Contact Telephone Number\_ <u>412-7796044</u>

Applicant Form Identifier\_BL17Jive

# BLOCK 2: LINE ITEM INFORMATION PER FUNDING REQUEST NUMBER

	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
	FCC Form 471 Application Number (from Funding Commitment Decision Letter)	Funding Request Number (FRN) (from Funding Commitment Decision Letter)	Bill Frequency	Customer Billed Date (mm/yyyy)	Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy)	Total (Undiscounted) Amount for Service	Discount Rate	Amount Billed to USAC (Column 12 multiplied by Column 13)
			DO NOT WRITE IN THIS COLUMN.	For each FRN, compl or Column (11), bu	ete either Column (10) it not both Columns			
1	171038199	1799085940	MONTHLY	7/1/2017		\$24,297.37	30.00	\$7,289.21
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								

TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM (6)

\$7,289.21

# **BILLED ENTITY APPLICANT Reimbursement Form**

Billed Entity Name \_BOYS' LATIN OF PHILADELPHIA CHARTER SCHOOL\_

Billed Entity Number <u>16050077</u>

Contact Name Delana Murphy

Applicant Form Identifier <u>BL17Jive</u>

# **Block 3: Billed Entity Certification**

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Billed Entity Applicant Reimbursement Form on behalf of the eligible schools, libraries, or consortia of those entities represented on this Form, and I certify to the best of my knowledge, information and belief, as follows:

- A. The discount amounts listed in this Billed Entity Applicant Reimbursement Form represent charges for eligible services and/or equipment delivered to and used by eligible schools, libraries, or consortia of those entities for educational purposes, on or after the service start date reported on the associated FCC Form 486.
- B. The discount amounts listed in this Billed Entity Applicant Reimbursement Form were already billed by the Service Provider and paid for by the Billed Entity Applicant on behalf of eligible schools, libraries, and consortia of those entities.
- C. The discount amounts listed in this Billed Entity Applicant Reimbursement Form are for eligible services and/or equipment approved by the Fund Administrator pursuant to a Funding Commitment Decision Letter (FCDL).
- D. I acknowledge that I may be audited pursuant to this application and will retain for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification), after the latter of the last day of the applicable funding year or the service delivery deadline for the funding request any and all records that I rely upon to complete this form.
- E. I certify that, in addition to the foregoing, this Billed Entity Applicant is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.
- 15. Signature of authorized person Signed electronically by REMY BIBAUD

16. Date 3/1/2019

- 17. Printed name of authorized person REMY BIBAUD
- 18. Title or position of authorized person Colleen Smith, Development Mgr
- 19. Telephone number of authorized person 215- 3875149 ext 400
- 20. Address of authorized person Boys Latin of Philadelphia CS, 5501 Cedar Avenue, Philadelphia PA 19143

Page 3 of 3 FCC Form 472 July 2016

DOC 2.6

Records / Customer Service Cases

# #267514 - Boys Latin of Philadelphia--Refiled FY2017 BEAR

REOPEN CASE

Summary

News

**Related Actions** 

## **Case Details**

**Topic** FCC Form 472 - BEAR - Status Inquiry

Status Closed

Priority Medium

Inquiry Type Phone

Form Type FCC Form 472

Form Number

Created By USAC

Created On 2/27/2019 8:25 AM EST

Organization BOYS' LATIN OF PHILADELPHIA CHARTER

SCHOOL

## **Case Description**

**Description** invoice number 2886860

## **Case Artifacts**

#### Documents

Name	Uploaded By	Upload Date
BLPCS 2017 Refile of Jive BEAR FRN#1799085940 SLDInv#2916492	DELANA MURPHY	3/1/19 10:27 AM

#### **Attachments**

Attachment	Attachment Type	
No items available		

### **Case Thread**

User	Note	Date
USAC	Thank you for contacting USAC Client Service Bureau regarding FCC Form 472.  Invoice 2916492 was denied because the invoice deadline date was 02/26/2019. In order to submit a new invoice you will need to submit a waiver to the FCC.  Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.  On all communications with the FCC, be sure to reference the Docket No. 02-6.  1. Go to https://www.fcc.gov/ecfs. Alternatively, from https://www.fcc.gov, click "ECFS" in the center of the page under "Access Now".  2. A page containing a filing search will open. At the top of the page, click "Submit a Filing".  3. In the "Proceedings" field, make sure to enter 02-6.  4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL.  5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number."  6. Upload your written letter of appeal or request for waiver, and any other applicable documentation.  In general, your appeal or waiver request should include:  1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;	3/4/2019 1:46 PM EST

User	Note	Date
	2. A label of appeal or waiver request; 3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable; 4. A statement setting forth the party's interest in the matter presented for review; 5. A full statement of relevant, material facts with supporting affidavits and documentation; 6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and 7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.  Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at ecfshelp@fcc.gov.  For the FCC's rules on appeals, you may also see Sections 54.719-54.72: http://www.ecfr.gov/cgi-bin/text-idx? SID=8f7ceac17a80d1abd798eb37023b5b75&node=p t47.3.54&rgn=div5#se47.3.54_1719  Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: http://usac.org/about/about/program-integrity/appeals.aspx  If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.  Thank you, Jasmine A. Universal Service Administrative Company (USAC)	
DELANA MURPHY	Client Service Bureau (888) 203-8100  Hello- I was able to refile the BEAR this morning with the proper funding year. I have attached a copy of the BEAR SLD Invoice#2916492.  Please let me know if you are able to process for approval or need additional information; the invoices and worksheet have already been sent over to the reviewer. thank you-Delana	3/1/2019 10:27 AM EST
USAC	Thank you for contacting USAC Client Service Bureau regarding Invoice.  The Customer Billed Date entered on the Form 472 was entered incorrectly on the Form 472, you need to resubmit the invoice with the correct date, if they are still within the invoicing deadline. The Customer Billed Date for a Category 1 service needs to fall between July 1 and June 30 of the Funding Year. If it is a Category 2 service, it must be between July 1 and the September 30 following the Funding Year (e.g. 07/01/2016 through 09/30/2017).  If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.  Thank you, Annisha J. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	3/1/2019 9:55 AM EST

## **Case Contact**

Case Contact DELANA MURPHY

https://portal.usac.org/suite/tempo/records/item/IMBDUvg2DtnG8p1r6RDkTVfs4laT\_DhZPJUZnyptdofrUGJCXj15LfnjLptVUATTKPxo2Q-SF6AUI9VTo...